Mohammed Ghani 2361 Cobalt Lane Brentwood CA 94513

Sep 1st 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I made the switch over to Sonic a few years back from Comcast. At the time Comcast was the only option for high speed internet and they made it a point to gouge me on monthly fees, strange charges and sudden price hikes. Every 6 months was a battle to understand why I had to pay more to Comcast to get the exact same features with worst customer support and service. It was like talking to a wall, I had no other choices or options until the Sonic service was available in my area. I switched over immediately and saw the dramatic improvement in my internet service along with a significant reduction in fees.

After the switch to Sonic I would get constant calls to switch back to Comcast with better monthly rates, where were these lower rates before? The introduction in competition showed Comcast that they could not bully around their customers.

Mohammed Ghani